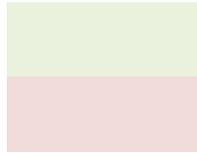


KEY



Project/Programme already implemented

Project/Programme being implemented



Select Public Sector Reform Initiatives within the Barbados Public Sector

No	Name	Purpose/Aim	Ministry/Department/ Agency	Start-up Date
1	Service Assessment and Improvement Programme (SAIP)	The aim of this programme is to improve the level of customer service in the public sector. It complements the NISE initiative which was recently implemented	Office of Public Sector Reform www.reform.gov.bb	2003
2	Humanised Management/Personal Excellence Programme	The major thrust of this programme is to encourage development of work-friendly and customer friendly environments in all public sector agencies.	Office of Public Sector Reform www.reform.gov.bb	2004
3	Barbados Integrated Portal	This Internet portal will provide a continuous one-stop service for Gov't employees and the public to access information and services provided by Gov't.	Data Processing Department	2004
5	National Vocational Qualifications (NVQs)	To establish a national vocational qualifications certification programme based on occupational standards of competence which meets the needs of the individuals and Employers.	TVET Council www.tvetcouncil.com.bb	2003

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6	System to Transform, Re-Engineer, Integrate and Develop the Environment at NIS STRIDES@NIS	The focus of the plan is on the application of the latest technologies to significantly reduce operating cost, improve customer service and channel critical information regarding registrants, contributions, benefits claimed etc. to the respective individuals and sections for processing	National Insurance Department www.nis.gov.bb	2004
7	Postal Modernisation Programme	The aim of this programme is to transform the BPS into a dynamic, self-sustaining and business-focused organisation (Postal Coding, Internet Café, community boxes)	Barbados Postal Service www.bps.gov.bb	1996
8	Employee Assistance Programme (EAP)	To provide counselling and professional services and address issues of a behavioural or psychological nature for Gov't employees	Office of Public Sector Reform www.reform.gov.bb	1998
9	Value-for-Money Auditing (Performance Auditing)	VFM auditing aims to ensure that Gov't Departments/Agencies make the best possible use of public funds	Auditor General's Office www.bao.gov.bb	Legal Mandate 1998
10	Social Partnership	This tripartite national body allows for consultation on social and economic issues.	Government, Labour and Employers	1993
11	Programme & Performance Based Budgeting	PPBB aims to improve the budgetary and financial management systems of the B'dos Government	Ministry of Finance	1996
12	Education Sector Enhancement Programme (Edutech)	Computerisation of most of the island's public schools to increase the number of students who contribute to the sustainable social and economic development of Barbados	Ministry of Education and Human Resource Development www.mes.gov.bb	1998
14	Community Technology Programme (CTP)	The goal of the CTP is to provide effective access to technology and the Internet to community members.	Community Development Department www.comdev.gov.bb	2000

15	Update of the B'dos Standard Occupation Classification System (B.A.R.S.O.C)	To strengthen the capacity of Caribbean Labour Ministries to deliver timely and accurate labour market information to the general public.	Manpower Research and Statistical Unit of the Ministry of Labour	2003
16	Automated Systems for Customs Data (ASYCUDA ++)	This will allow electronic shipping releases, risk management, 24 hour interaction with the Customs Dept. and the electronic transfer of ship and aircraft manifest.	Customs and Excise Department www.customs.gov.bb	2004
17	IADB Justice Improvement Programme	To modernise the efficiency of the Justice Sector through the implementation of better information management; effective administrative procedures, increased use of alternatives to sentencing and rehabilitation of offenders in an effort to reduce recidivism and reduce the economic and social costs of imprisonment.	Office of the Attorney General	2002
18	Performance Review and Development System (PRDS)	It assesses performance in the workplace in relation to agreed performance standards	Personnel Administration Division (PRDS Unit)	2001
19	E-government	To facilitate the empowerment of the citizens by improving the convenience, speed, efficiency, quality and variety of services and information delivered by the government.	Ministry of the Civil Service	2002
20	Pension Reform	Reform is expected to result in maintaining sufficient reserve funds to pay for benefits in the future.	National Insurance Department www.nis.gov.bb	1998
21	New Public Service Act	To develop a new Public Service Act for a modern Public Service (Policy Framework completed)	Ministry of the Civil Service	2008

22	Tax Administration & Expenditure Management Project	The project aims to strengthen the MOF and the three (3) main revenue collecting Departments ¹ in fiscal administration and improve public expenditure management	Ministry of Finance	1993
23	Inland Revenue's Direct Credit	Income tax refunds can now be credited directly to taxpayer's bank/credit union account.	Inland Revenue Department www.ird.gov.bb	2004
24	National Initiative for Service Excellence	This is a national initiative by all the social partners to improve customer service throughout the country.	Private Sector, Government and Trade Unions www.nisebarbados.org	2004
25	Accrual Accounting	Accrual Accounting recognises activities and transactions when they occur, even if payment has not been received from a customer or bills have not been paid by the business.	Ministry of Finance	2004
26	Financial Management Information System (SmartStream)	To improve the Financial Management throughout the Public Service	Ministry of Finance/ Ministry of the Civil Service	1998
28	e-procurement System	To computerise the procurement process	Ministry of Finance/ Ministry of the Civil Service	1998
29	Welfare to Work Programme	This programme addresses the challenges faced by women in securing employment and seeks to assist them in breaking their dependence on public assistance	Welfare Department	2003

¹ These Departments are: the Inland Revenue Department, the Customs and Excise Department and the Land Tax Department.

03 1	Digital Passport Issuing System	This system should result in the reduction of fraudulent documents leading to a more secure travel document	Immigration Department	2004
32	Barcode Evidence Analysis Statistical Tracking (BEAST), Laboratory Information Management System (LIMS).	The BEAST LIMS is a comprehensive computer software solution for effective management of forensic crime laboratories. The BEAST incorporates state-of-the art technologies such as bar coding, instrument interfacing, signature capture, palm pilots, browser-based information distribution and many other features.	Forensic Sciences Centre	2004
33	ATOM	GAIA has implemented an information system called ATOM for air traffic management. This system networks their Aeronautical Information System (AIS), Tower (TWR), Terminal (TMA) areas as well as the Accounts Department.	Grantley Adams International Airport (GAIA)	2004
34	Common User Terminal Equipment (CUTE)	This a network of airline host systems connected to 100 odd terminals via a wireless network to allow any airline to check-in a passenger from any terminal. This system is the first completely wireless CUTE system installed anywhere in the world	Grantley Adams International Airport (GAIA)	2004
35	Integrated Justice Information System (IJIS)	This system aims to fill information gaps, facilitate information sharing and communication and improve access to justice through timely and efficient processing practices.	Attorney General's Office	2002
36	Police's Wide Area Network (WAN)	This WAN would link all the police stations using ATM frame relay.	Royal B'dos Police Force www.barbadospolice.gov.bb	2005
37	Passport Scanning Initiative	This involves the installation of passport readers at the ports of entry so that these may be used with machine-readable passports. The introduction of readers will increase security with the use of digital images, as well as record accurate bio-data details of	Immigration Department	2005

		travellers.		
38	Ministry of Health's WAN	This WAN is being piloted between the Ministry of Health and four (4) Polyclinics – Black Rock, Maurice Byer, Randal Phillips and Edgar Cochrane. The network is intended to facilitate the use of a patient registration and immunization tracking system.	Ministry of Health	2004
39	Motorola Project	This project is concerned with improving communication between mobile units and the Central Police Station through a secure, island-wide wireless voice and data communication network.	Royal B'dos Police Force www.barbadospolice.gov.bb	2006
40	Registration's Electronic Document Management System	This system captures the images of original vital statistics records and automates the functions associated with the registration of births, deaths, marriages, wills, probate applications and the processing of certificates.	Registration Department	2003
41	Introduction of the Flexibility Responsibility Allowance	This allowance is aimed at compensating police, prison and nursing officers for the extra hours they are required to work	Ministry of the Civil Service	2001
42	Tax Administration System Project <i>including Online Filing</i>	This project is intended to automate the tax administration system. The main components are: Electronic Filing System (EFS), On-line Transaction Processing (OLTP), Document and Workflow Management System (DWMS), and Decision Support System (DSS)	Inland Revenue Department www.ird.gov.bb	2007
43	Ombudsman	Its mandate is to provide a safeguard against maladministration and to protect the rights and interests of citizens.	Office of the Ombudsman	1987
44	Transport Authority	The aim of the Transport Authority is to regulate, improve and modernise the public transport system in Barbados.	Ministry of Transport and Works www.mtw.gov.bb	2008

45	Updated Financial Management & Audit Act	This new Act reflects Government's shift towards accrual accounting	Ministry of Finance	2007
46	Modernization of Barbados National Procurement System	The overall objective of the project is to improve the effectiveness of the national procurement system while ensuring transparency and integrity of the system.	Ministry of Finance	2009
47	Judicial Enforcement Management Software (JEMS)	The aim of this software is to help track cases, schedule trial dates, and provide Court related reports.	Supreme Court www.lawcourts.gov.bb	2005
48	Electronic payment of maintenance money	This initiative makes it easier and convenient to pay maintenance money to the relevant authority.	Magistrates' Courts www.lawcourts.gov.bb	2007
49	Nat'l Quality Assurance System	The upgrade to the B'dos National Standards System will allow for increased trade in goods and services through more rigorous compliance with rules related to health, labeling, product quality and reliability; and to provide a framework for fair competition.	B'dos National Standard Institute www.commerce.gov.bb	2008
50	Proposed Freedom of Information Bill	This Bill would make provision for public information about the operations of public authorities and, in particular, ensure that the authorization, policies, rules and practices affecting members of the public are readily available to persons affected by those authorizations, policies, rules and practices.	Ministry of Civil Service	2009
51	The Establishment of a Central Revenue Authority	The overall objective of this project is to strengthen government revenue collection	Ministry of Finance and Economic Affairs	2013